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Examiner: H.A. AGDEPPA Sr. Paralegal – Intellectual Property  
Group Art Unit: 2642

Fax:	703-872-9306	Pages with Cover:
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**FORMAL SUBMISSION OF:**

1) Petition for One Month Extension of Time; and	2) Notice of Appeal Under 37 C.F.R. § 41.31.
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Title:	METHOD AND SYSTEM FOR CALL CENTER SCREENING
Serial No.:	09/692,926
Filing Date:	October 20, 2000
First Named Inventor:	Douglas J. COWELL
Atty. No.	00-5019

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below.

Christian R. Andersen

Date of Transmission: November 18, 2004